

# Welcome

- Intro's
- Covering Today
- Use Q&A function for questions which we will take at the end
- This webinar is being recorded





# COVID-19 Reopening Guidance for Retail

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**WASHINGTON COUNTY**  
**OREGON**

Department of Health and Human Services

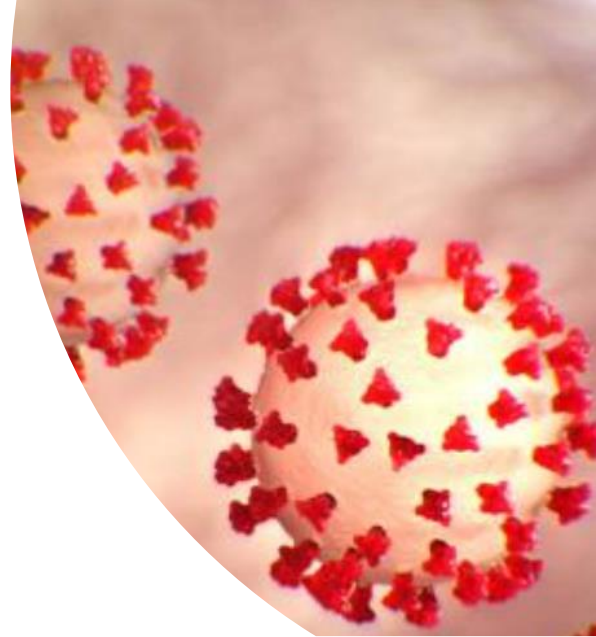


# Agenda

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- Reopening the County
- Reopening Considerations
- Online Resources
- Q&A

***Disclaimer: This information is current as of 5/19/20. This situation is evolving rapidly and information is subject to change.***





# Reopening the County

- Currently in "Baseline" (pre-phase 1)
- Final criteria in progress – Contact tracing
  - Signed contract and working on hiring
  - Do not need to have all 100ish contact tracers to apply for reopening
- Applying for reopening – Friday May 22nd
  - Goal to reopen by June 1st (not set in stone!)
- No approval process for businesses

# Guidance Requirements and Considerations

- Limit the number of customers in the store to maintain 6 feet of distance
  - Where are areas where crowding could occur? Should those be blocked off or do you need to post signs?
  - Do you need to move displays or products to promote social distancing?
- Post signs about COVID-19 symptoms and social distancing
  - Do you need these in multiple languages? Should you laminate them so they be cleaned easier?
  - Are there other signs you need? Directional signs? Signs about returns or changing rooms?



# Guidance Requirements and Considerations

- Frequently clean and sanitize high traffic/commonly touched areas, and workstations
  - What are those areas in your store? Who will do the cleaning and how often?
- Provide face coverings for your employees
  - Where will you get the face coverings? How many will you provide? Will you stock extra in case someone forgets? Or do you have a policy for those situations?



# Guidance Recommendations

- Use plastic or glass barriers in front of cashiers or customer service counters
- Encourage one-way flow of traffic (if possible, mark doors as one way)
- Use floor markings to help maintain social distancing
- Consider alternative order operations (ie: pick up or curbside)



# Additional Considerations

- Do you have a protocol to check employee health and hygiene practices?
- Do you have contingency plans for higher than normal levels of absenteeism?
- Are you planning for staggered breaks, arrivals, and departures to reduce possible gatherings?
- What education do you need to provide to your staff about the new procedures?





# Additional Considerations Cont.

- How are you communicating with customers about the new store expectations?
  - What is your policy or plan for dealing with unruly customers who won't follow those expectations?
- When you develop your staffing schedules, are you thinking about staggering start/end times and breaks?
- What is your plan for cleaning and maintaining distance in the break rooms and restroom?

# Online Resources

- Effective Disinfectants against COVID-19: <https://www.epa.gov/pesticide-registration/list-n-disinfectants-use-against-sars-cov-2>
- COVID Related Posters:
- <https://www.co.washington.or.us/HHS/CommunicableDiseases/COVID-19/posters-in-multiple-languages.cfm>
- <https://govstatus.egov.com/OR-OHA-COVID-19#collapseOHAGuidance>
- Business Oregon Small Business Navigator: <https://www.oregon4biz.com/Coronavirus-Information/>
- Licensing Agencies:
  - OR-OSHA: <https://osha.oregon.gov/covid19/Pages/default.aspx>
  - Oregon Health Licensing Board: <https://www.oregon.gov/oha/ph/hlo/Pages/index.aspx>
  - Oregon Health Licensing Board of Cosmetology: <https://www.oregon.gov/OHA/PH/HLO/Pages/Board-Cosmetology.aspx> and <https://www.oregon.gov/oha/PH/HLO/Pages/Board-Cosmetology-Laws-Rules.aspx>
  - Oregon Department of Agriculture: <https://www.oregon.gov/oda/programs/animalsplantsfood/pages/default.aspx>
  - OLCC <https://www.oregon.gov/olcc/Pages/index.aspx>

# Online Resources Continued

- Retail & Mall Guidance and General Employer Guidance
  - <https://sharesystems.dhsoha.state.or.us/DHSForms/Served/le2342A.pdf> - Retail
  - <https://sharesystems.dhsoha.state.or.us/DHSForms/Served/le2342g.pdf> - Mall
  - <https://sharesystems.dhsoha.state.or.us/DHSForms/Served/le2342C.pdf> - Employer
- Local Tigard Bulk Sanitizer Availability
  - Rose City Distilling – [info@rosecitydistilling.com](mailto:info@rosecitydistilling.com)
  - [Price Sheet](#)
  - [Order Form](#)

# Samples of downloadable signage

## Going out? Stay apart.

Don't gather in groups.



Stay 6 feet away from others.



Oregon Health Authority

You can get this document free of charge in other languages, large print, braille or a format you prefer. Contact Mimi Morales at 1-844-882-7889, 711 TTY or OHA\_ADMModifications@oha.state.or.us. OHA 23208 (05/2020)

## Clean hands save lives Oregon Health Authority



**Wash your hands.**  
Use soap and water for at least 20 seconds.




**Can't wash?  
Use hand sanitizer.**  
Use hand sanitizer made with at least 60-95% alcohol content.

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## Do you have these symptoms? If so, go home and call your health care provider.



Cough



Shortness of breath or difficulty breathing

Other COVID-19 symptoms include:

 Fever	 Chills	 Muscle pain
 Headache	 Sore throat	 New loss of sense of taste or smell

Oregon Health Authority

For assistance, call 211, 211info or 2-1-1

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**Feeling Sick?**  
Stay home when you are sick!

If you feel unwell or have the following symptoms please leave the building and contact your health care provider. Then follow-up with your supervisor.

**DO NOT ENTER if you have:**



FEVER



COUGH



SHORTNESS OF BREATH



[cdc.gov/CORONAVIRUS](https://cdc.gov/CORONAVIRUS)

<https://govstatus.egov.com/OR-OHA-COVID-19#collapseOHAGuidance>

<https://www.cdc.gov/coronavirus/2019-ncov/community/organizations/businesses-employers.html>





# Resources from Oregon Office of Emergency Management – PDF's

- [CDC Cleaning & Disinfecting Decision Tree](#)
- [CDC-Reopening America Guidance](#)
- [International Council of Shopping Centers-Coronavirus Reopening Guidance](#)
- [Building Owners and Managers Association \(BOMA\) International-Getting Back to Work-Preparing Buildings for Re-Entry](#)
- [Target SAFE Retail Considerations for Retail Operations Post COVID-19](#)



Now it's  
your turn!

**Questions?**