

Welcome

- Intro's
- Covering Today
- Use Q&A function for questions which we will take at the end
- This webinar is being recorded





COVID-19 Reopening Guidance for Personal Services

Alita Ostapkovich

EOC Liaison Officer

eoc-liaison@co.washington.or.us

May 20, 2020



WASHINGTON COUNTY
OREGON

Department of Health and Human Services



Agenda

- Reopening the County
- Reopening Considerations
- PPE Needs
- Online Resources
- Q&A

Disclaimer: This information is current as of 5/21/20. This situation is evolving rapidly and information is subject to change.

Reopening the County

- Currently in "Baseline" (pre-phase 1)
- Final criteria in progress – Contact tracing
 - Signed contract and working on hiring
 - Do not need to have all 100ish contact tracers to apply for reopening
- Applying for reopening – Friday May 22nd
 - Goal to reopen by June 1st (not set in stone!)
- No approval process for businesses

Guidance Requirements

- Operate on an appointment only basis
- Screen clients before appointment
- Keep a client log
- Limit the number of overall providers and clients in the businesses
- Have clients wait in the car before the appointment
- Assign one provider per client throughout the encounter



Guidance Requirements Continued

- Ensure at least 6 feet of distance between pairs on provider/clients
- Post signs about COVID-19 symptoms and physical distancing
- Remove magazines, newspapers, service menus, snacks and beverages from waiting area
- Provide face coverings and proper PPE to employees
- Only use porous/soft surface items once and then discard



Guidance Requirements Continued

- Provide training and education to employees
- Wash hands before service and ask client to wash hands
- Wash hands after using the telephone, computer, cash register and/or credit card machine, and wipe these surfaces between each use.
- Clean and disinfect all tools and linens before closing
- Keep all products in a closed container, discard any that are not and replace them



Guidance Recommendations

- Use plastic covers for cloth seats
- Discontinue use of paper appointment books or cards
- Limit exchange of cash and wash hands after every transaction
- Use a touchless thermometer to check temps of employees and clients
- Wear a face shield in addition to a face mask for face to face services like mustache trims or brow waxing



Guidance Recommendations Continued

- Ask clients to wash their hair before coming to the appointment
- Change into clean clothes in between clients if the service requires extended close contact (like massage or tattooing)
- Provide hand sanitizer at all work locations for employees and clients
 - Note: provision of hand sanitizer and tissues is required, but this relates to quantity/location of product



Reopening Considerations – Preparing the Facility

- Are signs posted about COVID symptoms and spread?
- Are the premises in good order? (e.g. electrical, lighting, garbage and refuse areas; and toilet facilities)
- Do you need laminated service menus or wall menus?
- Have you determined which stations need to be closed to maintain 6 feet of distance?



Reopening Considerations - Employees

- Have you purchased face coverings for your employees? Do you have a plan for acquiring face coverings?
- Have you provided education to your employees about mask use, client screening, client expectations, new sanitation practices, etc?
- Do you have a protocol to check employee health and hygiene practices?
- Do you have contingency plans for higher than normal levels of absenteeism?
- Are you planning for staggered breaks, arrivals, and departures to reduce possible gatherings?



Reopening Considerations - Clients

- Have you developed a plan for communicating with your clients about expectations (ie: waiting in car, face covering encouragement, credit card payment, hand washing etc.)
- Do you have a method for taking appointments and documenting client information?



Reopening Considerations - Products

- Have you decided how you will handle laundering?
- How are you going to disinfect commonly used items and locations? Do you have the proper cleaning products?
- Are you planning to use thermometers to screen clients? Have you purchased the thermometers?



Reopening Considerations - General

- Have you identified the high touch areas in your store, and do you have a plan for who and how often they will be cleaned?
- Do you have a break room or bathroom? Do you have plans for cleaning or socially distancing in there?



PPE Needs

- Personal Service providers must supply own PPE for reopening
- Do you know what PPE you need to operate?
- Business Oregon
Portal: <https://www.oregon4biz.com/Coronavirus-Information/PPE.php>
- Businesses must provide face coverings for employees
 - Creating list similar to Business Oregon for face coverings

Online Resources

- Effective Disinfectants against COVID-19: <https://www.epa.gov/pesticide-registration/list-n-disinfectants-use-against-sars-cov-2>
- Reopening
Survey: <https://survey123.arcgis.com/share/e4d21b149753471785a23c745689ee84>
- COVID Related Posters:
 - <https://www.co.washington.or.us/HHS/CommunicableDiseases/COVID-19/posters-in-multiple-languages.cfm>
 - <https://govstatus.egov.com/OR-OHA-COVID-19>
- Business Oregon Small Business Navigator: <https://www.oregon4biz.com/Coronavirus-Information/>
- Licensing Agencies:
 - OR-OSHA: <https://osha.oregon.gov/covid19/Pages/default.aspx>
 - Oregon Health Licensing Board: <https://www.oregon.gov/oha/ph/hlo/Pages/index.aspx>
 - Oregon Health Licensing Board of Cosmetology: <https://www.oregon.gov/OHA/PH/HLO/Pages/Board-Cosmetology.aspx> and <https://www.oregon.gov/oha/PH/HLO/Pages/Board-Cosmetology-Laws-Rules.aspx>
 - Board of Electrologists and Body Art Practitioners: <https://www.oregon.gov/OHA/PH/HLO/Pages/Board-Body-Art-Practitioners.aspx>

Online Resources Continued

- OHA Personal Services and General Employer Guidance
 - <https://sharesystems.dhsoha.state.or.us/DHSForms/Served/le2342F.pdf>- Personal Services
 - <https://sharesystems.dhsoha.state.or.us/DHSForms/Served/le2288K.pdf>- Mask & Face covering Guidance
 - <https://sharesystems.dhsoha.state.or.us/DHSForms/Served/le2342C.pdf> - Employer Guidance
- Local Tigard Bulk Sanitizer Availability
- Rose City Distilling – info@rosecitydistilling.com
 - [Price Sheet](#)
 - [Order Form](#)
- PPE ongoing active list of providers
 - <http://www.oregon4biz.com/Coronavirus-Information/PPE.php>

Samples of downloadable signage

Why sign in?



The state requires us to collect your contact information.



Public Health may use your information to contact you if someone who visits this business tests positive for COVID-19.

You can get this document free of charge in other languages, large print, braille or a format you prefer. Contact Mavel Morales at 1-844-882-7889, 711 TTY or OHA_ADAModifications@dhsosha.state.or.us.

OHA 2320C (05/2020)

Clean hands save lives



Wash your hands.

Use soap and water for at least 20 seconds.



Can't wash? Use hand sanitizer.

Use hand sanitizer made with at least 60-95% alcohol content.

You can get this document free of charge in other languages, large print, braille or a format you prefer. Contact Mavel Morales at 1-844-882-7889, 711 TTY or OHA_ADAModifications@dhsosha.state.or.us.

OHA 2320B (05/2020)



Do you have these symptoms?
If so, go home and call your health care provider.



Cough



Shortness of breath or difficulty breathing

Other COVID-19 symptoms include:



Fever



Chills



Muscle pain



Headache



Sore throat



New loss of sense of taste or smell



For assistance, call 211.



You can get this document free of charge in other languages, large print, braille or a format you prefer. Contact Mavel Morales at 1-844-882-7889, 711 TTY or OHA_ADAModifications@dhsosha.state.or.us.

OHA 2320A (05/2020)



Feeling Sick?

Stay home when you are sick!

If you feel unwell or have the following symptoms please leave the building and contact your health care provider. Then follow-up with your supervisor.

DO NOT ENTER if you have:



FEVER



COUGH



SHORTNESS OF BREATH




cdc.gov/CORONAVIRUS

<https://govstatus.egov.com/OR-OHA-COVID-19#collapseOHAGuidance>

<https://www.cdc.gov/coronavirus/2019-ncov/community/organizations/businesses-employers.html>





Resources from Oregon Office of Emergency Management – PDF's

- [CDC Cleaning & Disinfecting Decision Tree](#)
- [CDC-Reopening America Guidance](#)
- [Building Owners and Managers Association \(BOMA\)
International-Getting Back to Work-Preparing Buildings for
Re-Entry](#)



Now it's
your turn!

Questions?

TIGARD
Works
With You • For You



Thank You